

From: (b)(6); (b)(7)(C)
Sent: Wed, 11 Mar 2020 22:18:37 +0000
To: (b)(6); (b)(7)(C)
(b)(6); (b)(7)(C)
Subject: RE: Citizens Academy

Thanks...

From my humble perspective, I also really enjoyed hearing the group presentations and lively discussion between attendees and agents. If there's interest, maybe lunch-and-learn or post-SAC meeting sessions for the non-1811 personnel could be a thing. It's the personal agent experiences and fun factoids that really highlight HSI as a premier agency.

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FYSA, I was able to get a reprieve for this year's Citizens Academy. While this give sus some breathing room, it really is an effective tool for changing the hearts and minds of our stakeholders. Let's plan to hit it hard in FY21!

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